Tourism Office Assistant

Retail Assistant (Tourism)

Museum Attendant

Enrol Now!

RPL Available

SIT20122 Certificate II in Tourism

Subsidised Training Available*
***Funding eligibility criteria applies**

Vocational Education and Training in Schools (VETiS) approved course

Delivery mode combining:
- Face to Face Training
- Zoom Virtual Classrooms
- Self-Paced Study

If not eligible for funding: Full Fee $1615.00

For more information or enrolment,
please email skilling@rapad.com.au or call 07 4652 5600

www.rapadskilling.com.au

RAPAD SKILLING
RTO# 32295
Trained in the outback.
Ready for the world.

Skills Assure
Proud to be a Queensland Government subsidised training provider

NATIONALLY RECOGNISED TRAINING

SIT20122 Certificate II in Tourism

Course Structure

To achieve SIT20122 Certificate II in Tourism, a total of 11 units of competency must be completed, comprising 5 core units and 6 elective units. Units are dependent on the packaging rules of the qualification, and electives chosen may vary based on the learner's job role, and employer or industry requirements. The trainer will assist in selecting the most appropriate units of competency to study based on the learner's desired outcome.

Core Units

SITTIND003 Source and use information on the tourism and travel industry
SITXCCS009 Provide customer information and assistance
SITXCCS011 Interact with customers

SITXCOM007 Show social and cultural sensitivity
SITXWHS005 Participate in safe work practices

Electives Units

SITTVL001 Access and interpret product information
SITXCOM008 Provide a briefing or scripted commentary
SITXCCS010 Provide visitor information
BSBSUS211 Participate in sustainable work practices
SITXFIN007 Process financial transactions
SITHFAB021 Provide responsible service of alcohol

Work Placement

Work placement is not compulsory to complete this qualification, however can be an advantage.
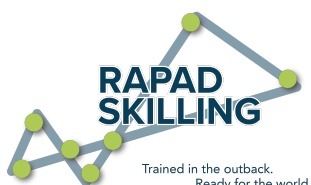
Credit Transfer

Credit Transfer is available and free of charge if the learner currently already holds a unit of competency and can provide evidence documents.

Recognition of Prior Learning

Recognition of Prior Learning (RPL) is conducted for experienced workers seeking to have their current skills and knowledge acknowledged. The RPL process requires the collection of evidence documents to support the determined outcome.

Award

On successful completion of all units of competency and course requirements, the learner will be awarded the SIT20122 Certificate II in Tourism