

Tour Operator

Visitor Info

Travel Agent

RPL Available

Enrol  
Now!



## SIT40122 Certificate IV in Travel and Tourism

Career Boost Subsidised Training is Available

\*Funding eligibility criteria applies

Co-contribution Fees apply for Subsidised Training

Mainstream

- Concessional - \$50.00 per unit
- Non-Concessional - \$100.00 per unit

Delivery mode combining:

- Face to Face Training
- Online
- Zoom Virtual Classrooms
- Workplace (if applicable)

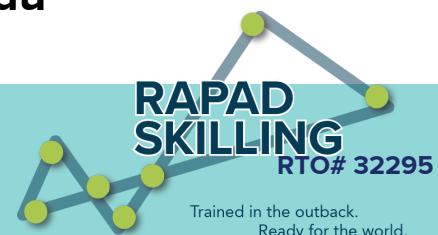
If not eligible for funded option: Full Fee for Service will Apply \$5,852.00

\*Note - Payment Plans can be organised on request

For more information or enrolment,  
please email [skilling@rapad.com.au](mailto:skilling@rapad.com.au) or call 07 4652 5600  
[www.rapadskilling.com.au](http://www.rapadskilling.com.au)



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# SIT40116 Certificate IV in Travel and Tourism

## Course Overview

To achieve SIT40122 Certificate IV in Travel and Tourism, a total of 19 units of competency must be completed, comprising of 7 core units and 12 elective units. The trainer will assist in selecting the most appropriate units to study based on the learner's desired outcome. This is a self paced course that will take between 6 -18 months depending on the learner and their individual circumstances. Training is available in a variety of locations and can vary depending on the delivery mode selected. Our RAPAD Skilling trainers travel to the seven RAPAD council regions of Longreach, Winton, Barcaldine, Blackall-Tambo, Boulia, Diamantina, Barcoo and beyond.

## Core Units

SITTIND003 Source and use information on the tourism and travel industry  
SITXCCS015 Enhance customer service experiences  
SITXCOM007 Show social and cultural sensitivity  
SITXCOM010 Manage conflict  
SITXFIN008 Interpret financial information  
SITXHRM007 Coach others in job skills  
SITXWHS007 Implement and monitor work health and safety practices



## Elective Units

SITTTVL001 Access and interpret product information  
SITTTVL003 Provide advice on Australian destinations  
SITTTVL004 Sell tourism products or services  
SITTTVL005 Prepare customer quotations  
SITTTVL007 Use a computerised reservations or operations system  
SITXCCS010 Provide visitor information

SITXMPR010 Create a promotional display or stand  
BSBSUS211 Participate in sustainable work practices  
SITXFIN007 Process financial transactions  
HLTAID011 Provide First Aid  
SITXHRM009 Lead and manage people  
SITXWHS006 Identify hazards, assess and control safety risks

## Work Placement

Work placement is not compulsory to complete this qualification, however can be an advantage.

## Credit Transfer

Credit Transfer is available and free of charge if the learner currently already holds a unit of competency and can provide evidence documents.

## Recognition of Prior Learning

Recognition of Prior Learning (RPL) is conducted for experienced workers seeking to have their current skills and knowledge acknowledged. The RPL process requires the collection of evidence documents to support the determined outcome.

## Award

On successful completion of all units of competency and course requirements, the learner will be awarded the SIT40122 Certificate IV in Travel and Tourism.



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