



Health Admin

Client Support

Care Assistant

**Enrol  
Now!**

## **HLT23221 Certificate II in Health Support Services**

**Full Fee: \$2,892.00**  
**Payment Plans Available**

**Delivery Mode combining:**  
-face to face training  
- online  
-Zoom virtual classrooms

**For more information or enrolment, please email**  
**[skilling@rapad.com.au](mailto:skilling@rapad.com.au) or call 07 4652 5600**  
**[www.rapadskilling.com.au](http://www.rapadskilling.com.au)**



# HLT23221 Certificate II in Health Support Services

## Course Overview

To achieve HLT23221 Certificate II in Health Support Services, a total of 12 units of competency must be completed, comprising of 4 core units and 8 elective units. This is a self paced course that will take between 6 -18 months depending on the learner and their individual circumstances. Training is available in a variety of locations and can vary depending on the delivery mode selected. Our RAPAD Skilling trainers travel to the seven RAPAD council regions of Longreach, Winton, Barcaldine, Blackall-Tambo, Boulia, Diamantina, Barcoo and beyond.

## Core Units

CHCCOM005 - Communicate and work in health or community services

CHCDIV001 - Work with diverse people

HLTINF006 - Apply basic principles and practices of infection prevention and control

HLTWHS001 - Participate in workplace health and safety

## Elective Units

BSBOPS203 Deliver a service to customers

CHCCCS012 Prepare and maintain beds

CHCCCS020 Respond effectively to behaviours of concern

CHCMHS001 Work with people with mental health issues

HLTWHS005 Conduct manual tasks safely

BSBPEF202 Plan and apply time management

BSBTEC201 Use business software applications

CHCCCS026 Transport Individuals



## Work Placement

Work placement is not compulsory to complete this qualification, however can be an advantage.

## Credit Transfer

Credit Transfer is available and free of charge if the learner currently already holds a unit of competency and can provide evidence documents.

## Recognition of Prior Learning

Recognition of Prior Learning (RPL) is conducted for experienced workers seeking to have their current skills and knowledge acknowledged. The RPL process requires the collection of evidence documents to support the determined outcome.

## Award

On successful completion of all units of competency and course requirements, the learner will be awarded the HLT23221 Certificate III in Health Support Services.



Proud to be a Queensland Government  
subsidised training provider



Trained in the outback.  
Ready for the world.