

**Enrol
Now!**

Tour Operator

Visitor Info

Travel Agent

RPL Available



SIT40116 Certificate IV in Travel and Tourism

Subsidised Training Available*

***Funding eligibility criteria applies**

Student Co-contribution Fees

Concessional \$5/unit x 19 units \$95

Non-Concessional \$10/unit x 19 units \$190

(less any approved Credit Transfer units)

Delivery mode combining:

- Face to Face Training
- Online
- Zoom Virtual Classrooms
- Workplace (if applicable)

If not eligible for funding: full fee \$4,135.00

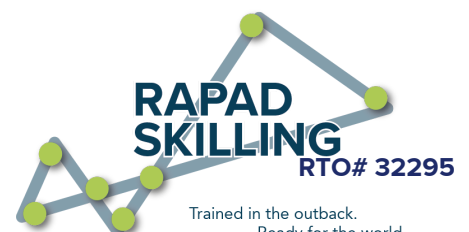
**For more information or enrolment,
please email skilling@rapad.com.au or call 07 4652 5600
www.rapadskilling.com.au**



**NATIONALLY RECOGNISED
TRAINING**



**Proud to be a Queensland Government
subsidised training provider**



SIT40116 Certificate IV in Travel and Tourism

Course Overview

To achieve SIT40116 Certificate IV in Travel and Tourism, a total of 19 units of competency must be completed, comprising of 7 core units and 12 elective units. The trainer will assist in selecting the most appropriate units to study based on the learner's desired outcome. This is a self paced course that will take between 6 -18 months depending on the learner and their individual circumstances. Training is available in a variety of locations and can vary depending on the delivery mode selected. Our RAPAD Skilling trainers travel to the seven RAPAD council regions of Longreach, Winton, Barcaldine, Blackall-Tambo, Boulia, Diamantina, Barcoo and beyond.

Core Units

SITTIND001 Source and use information on the tourism and travel industry
SITXCCS007 Enhance customer service experiences
SITXCOM002 Show social and cultural sensitivity
SITXCOM005 Manage conflict
SITXFIN002 Interpret financial information
SITXHRM001 Coach others in job skills
SITXWHS003 Implement and monitor work health and safety practices



Elective Units

SITXCCS002 Provide visitor information
SITTTSL002 Access and interpret product information
SITTTSL005 Sell tourism products and services
SITTTSL006 Prepare quotations
SITTTSL008 Book supplier products and services
SITXWHS002 Identify hazards, assess and control safety risks

BSBWRT401 Write complex documents
BSBFIA401 Prepare financial reports
SITXFIN001 Process financial transactions
SITXMPR001 Coordinate production of brochures and marketing materials
SITXMPR002 Create a promotional display or stand
SITTTSL007 Process reservations
& many more...

Work Placement

Work placement is not compulsory to complete this qualification, however can be an advantage.

Credit Transfer

Credit Transfer is available and free of charge if the learner currently already holds a unit of competency and can provide evidence documents.

Recognition of Prior Learning

Recognition of Prior Learning (RPL) is conducted for experienced workers seeking to have their current skills and knowledge acknowledged. The RPL process requires the collection of evidence documents to support the determined outcome.

Award

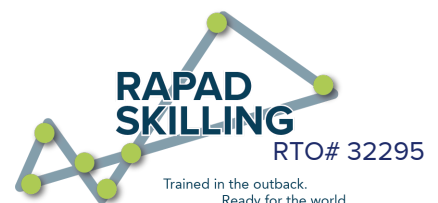
On successful completion of all units of competency and course requirements, the learner will be awarded the SIT40116 Certificate IV in Travel and Tourism.



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Trained in the outback.
Ready for the world.